



DREAMCATCHERS
• *where tradition meets modern* •

TERMS OF SERVICE

Effective Date: January 18, 2025

Welcome to T & T Dreamcatchers! By accessing or using our website, products, or services, you agree to be bound by the following terms and conditions. Please read them carefully. If you do not agree, you may not use our services.

1. General Information

T & T Dreamcatchers ("we," "us," or "our") is an Indigenous-owned business offering handmade dreamcatchers, accessories, craft supplies, and customizable products. These Terms of Service apply to all users of our website and customers of our products or services.

2. Use of Our Website

- You must be at least 18 years old or have parental or guardian consent to use our website.
- You agree to use our website and services only for lawful purposes and in compliance with these Terms of Service.
- We reserve the right to refuse service to anyone for any reason at any time.

3. Products and Services

- All our products are handmade, and no two items are exactly alike. Variations in size, color, and design are to be expected.
- Custom orders are created based on customer specifications, and we require approval of final designs before shipping.
- We strive for accuracy in product descriptions, but we do not guarantee that all information on our website is error-free.

4. Pricing and Payments

- Prices are listed in Canadian currency and may be subject to change without notice.
- Payments are processed securely through our website. By providing payment information, you authorize us to charge the specified amount.
- We reserve the right to correct pricing errors and will notify you promptly if an adjustment is required.

5. Shipping and Delivery

- Shipping times vary depending on the product and location. Custom orders may require additional processing time.
- Once your order is shipped, we are not responsible for delays caused by shipping carriers or customs.
- International customers are responsible for any customs duties, taxes, or fees.

6. Returns and Exchanges

- Due to the handmade nature of our products, all sales are final. However, we will address concerns related to defects or damage during shipping.
- If you receive a defective or damaged item, please contact us within 7 days of delivery with photos and a description of the issue.
- Custom or personalized items are not eligible for return or exchange unless defective.

7. Intellectual Property

- All content on our website, including images, text, and designs, is the property of T & T Dreamcatchers and is protected by copyright and trademark laws.

INTELLECTUAL PROPERTY NOTICE

All content, designs, and products featured on this website, including but not limited to images, descriptions, logos, handmade creations, and videos, are the intellectual property of T & T Dreamcatchers, unless otherwise stated. These works are protected under applicable copyright and intellectual property laws.

You may not reproduce, distribute, display, sell, or create derivative works based on any content or designs from this website without explicit written permission from T & T Dreamcatchers.

Unauthorized use of our materials may result in legal action.

We reserve the right to enforce our intellectual property rights to protect the originality and integrity of our brand and creations.

If you wish to inquire about licensing or permissions, please contact us at:

tntdreamcatchers@gmail.com

Thank you for respecting the creativity and effort behind our handmade products.

8. Privacy Policy

Your privacy is important to us. Please refer to our [Privacy Policy] for details on how we collect, use, and protect your personal information.

9. Limitations of Liability

- To the fullest extent permitted by law, T & T Dreamcatchers shall not be liable for any direct, indirect, incidental, or consequential damages arising from the use of our website or products.
- Our liability is limited to the amount paid for the product or service in question.

10. Governing Law

These Terms of Service are governed by the laws of [Province, Country], without regard to its conflict of law principles.

11. Changes to Terms of Service

We reserve the right to update or modify these Terms of Service at any time. Changes will be effective immediately upon posting to our website. Continued use of our website or services indicates acceptance of the revised terms.

12. Contact Information

If you have questions or concerns about these Terms of Service, please contact us at:

T & T Dreamcatchers

tntdreamcatchers@gmail.com

403-542-3726

Thank you for supporting T & T Dreamcatchers!

